



Diplomates, American Board of Urology

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James C. Sipio, M.D., F.A.C.S.
Shih-han Chow, M.D.
C. Richard Orth, Jr., M.D.

July 9, 2004

Re: AC Collections
Bunker Hill Center
Suite 105
432 Ganttown Road
Sewell, NJ 08080

To Whom It May Concern:

AC Collections has been our agent since February 2003.

In that time, our delinquent accounts have been handled quickly and professionally. I have yet to have a patient complain about their collection practices. This was a commonplace occurrence with past agencies. Whenever there is a question about an account, they work with us to come to a satisfactory conclusion and/or payment.

I have seen an increase in the amount of money collected from accounts placed with AC Collections as compared to all other agencies I have used, including attorneys.

When turning accounts over, I have every confidence that our patients will be treated with compassion and courtesy and enough firmness to bring a resolution to the debt.

I am pleased to recommend Alleen Matarazzo and her staff at AC Collections to anyone looking for an agency with a personal approach. They have done a wonderful job for us so far and I look forward to many more years of their service.

Sincerely,

Carole M. Cavanaugh
Billing Manager

☐ 406 Lippincott Drive • Ste. F
Marlton, New Jersey 08053-4168
Phone: (856) 985-6800
Fax: (856) 985-3535

☐ 17 West Red Bank Avenue • Ste. 303
Woodbury, New Jersey 08096-1630
Phone: (856) 853-0955
Fax: (856) 853-1525

☐ 63 Kresson Road • Ste. 103
Cherry Hill, New Jersey 08034-3200
Phone: (856) 427-9004
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☐ Larchmont Medical Center
Ark Road at Route 38
Mt. Laurel, New Jersey 08054-0300
Phone: (856) 273-1116