

**Joel Okon, DDS
254 Gibbsboro Road
Lindenwold, New Jersey 08021**

Phone (856) 783-3777
Fax (856) 783-6891



September 26, 2002

To Whom It May Concern:

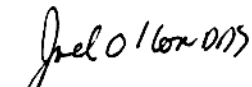
Aileen Matarazzo has been doing collections for our office for the past nine years. Her unique approach to collection has proven very successful over the years. Not only has she managed to collect overdue accounts but also she does it in a courteous way.

In the past, most patients would not return to our office after being harassed by a collection agency. With Aileen things have been completely different. Time and again patients come in and ask "Who is that lovely woman named Aileen who collected money from me?"

Aileen's professional, compassionate and courteous manner when conducting this most difficult business has made her an invaluable asset to our office. Her success in this business is a direct result of her wonderful and easy demeanor.

Aileen has proven to be successful with all of her clients. I know that she will continue to improve and grow with her business.

Sincerely,


Joel Okon, DDS